RIDGEWOOD HOUSE

RESIDENTIAL CARE HOME
FOR OLDER PEOPLE

2025 BROCHURE

Dukes Drive, Newbold, Chesterfield, S41 8QB

Telephone: 01246 237333
Email: ridgewood.house@btconnect.com

Registered By Care Quality Commission

Early Morning Tea

◇

Breakfast

◇

Coffee and Biscuits

◇

Mid-Day Meal

◇

Afternoon Tea

◇

High Tea

◇

Hot Drinks

◇

Cold Drinks

◇

Fresh Fruit

Special Diets Catered For

Choice Of Menu

Home Made Cakes & Buns Available Daily

INTRODUCTION

Ridgewood House is a Residential Care Home, which opened approximately 37 years ago, with an excellent record. We provide an environment in which service users lead as normal a life as they are able, maintaining individuality and dignity.

The Home was established in 1987 to provide a continuous 24-hour care service and specialises in the care for older people. Emphasis is placed on a homely and friendly atmosphere for up to 21 service users.

Ridgewood House is registered by the Care Quality Commission and conforms to all Health and Safety and Fire Standards plus relevant Codes of Practice for the administration of medicines.

It is the policy of Ridgewood House to supply a service of consistent quality to its service users associated with their needs. This level of quality is achieved through the competence of the Home to existing and potential service users, and independent Authorities such as the Care Quality Commission (CQC)

Admissions to the Home The service user and/or relative will be involved in the process of assessment, care planning, implementation and ongoing evaluation of the service user's needs.

(A trial period of up to 1 month culminating in a review).

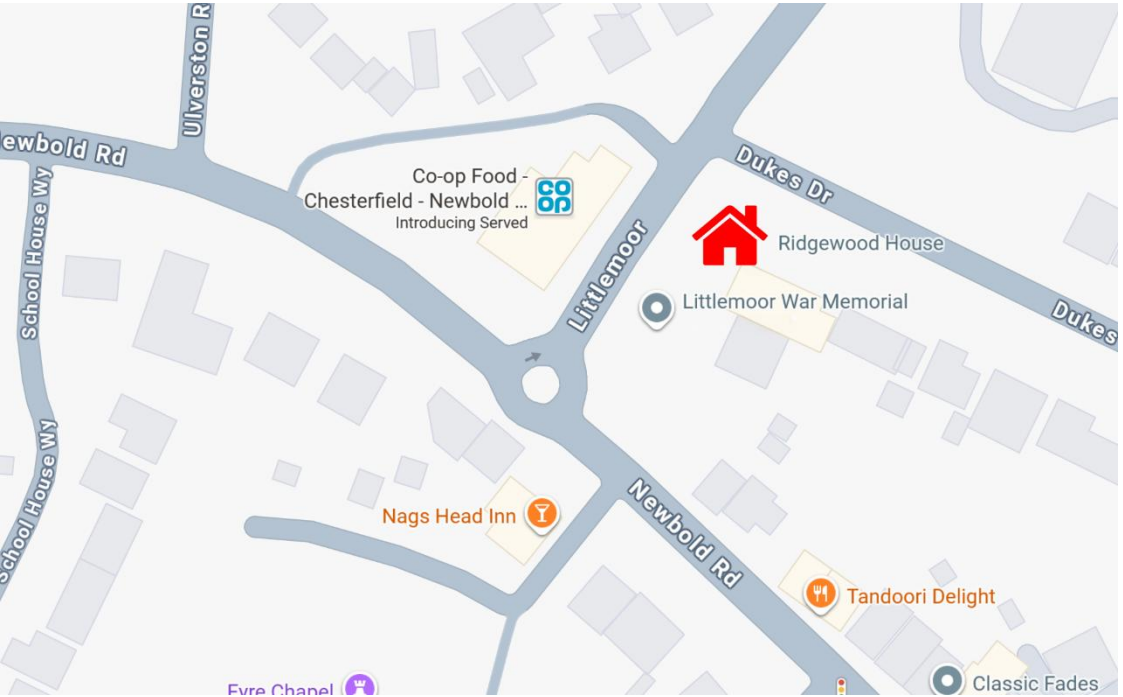
- Ridgewood House cares for short and long term stay service users.
- Chair lift to first floor.
- An equal opportunities policy applies in accommodating 21 service users.
- Terms on request.
- Fire precautions comply with all new regulations.
- Care call system to each bed.
- 24-hour attendance.
- Colour TV's.
- T.V. point in each room.
- Tastefully furnished rooms.
- Quiet Lounge.
- Conservatory.
- Day Lounge.
- Homely atmosphere.
- Centrally heated throughout.
- Private rear garden with patio.
- Care Quality Commission Registered.

The Manager Mrs Lorraine Grippo who has been at Ridgewood House since 1992, is always available to discuss any subject with prospective users and their families, who are welcome to visit at any time.

For further details please contact the Manager:

Mrs Lorraine Grippo
Telephone: 01246 237333

The CQC Inspection Report is on display at Ridgewood House for service users and visitors to read or by visiting online at: www.cqc.org.uk



Complaints Procedure: If a service user or family has a complaint, they should notify the manager. All complaints will be dealt with within 28 days. If the complaint is unresolved, they can refer the matter to: Care Quality Commission, East Midlands, Citygate, Gollowgate, Newcastle upon Tyne, NE1 4PA. Ridgewood House is a Registered Residential Care Home by this Authority, which is responsible for seeing that standards are maintained. Or, Derbyshire County Council, Social Services, Matlock, Tel: 08456 058 058

The Home provides an opportunity for service users to experience fulfilment, independence, choice, dignity and privacy.

Daily activities are displayed on the daily activities board giving everyone the opportunity to participate if they wish. There is also a yearly activities diary on display, for the larger events taking place throughout the year, giving everyone the choice of venue they wish to attend.

The value of confidentiality, service users' rights and their emotional and spiritual needs are well understood by all staff members.

Ridgewood House also operates a Key/Link worker system, which ensures that individual service users' needs are met.

The Manager holds regular service user meetings, where service users and/or family are welcome to attend to air their views, comments etc.

Ridgewood House has a system of internal quality assurance in place, which monitors and evaluates the quality of life, the quality of care and the quality of management.

All Staff have achieved NVQ Training Level 2, and some staff have achieved Levels 2 & 3.

ACCOMMODATION

Accommodation is 14 single and 3 twin bedrooms. All bedrooms are in excess of the current requirements. There is a good size lounge, which has been divided into 3 smaller, more intimate seating areas and a separate dining room, plus all normal ancillary facilities.

FACILITIES

Chairlift, bath hoist, gas central heating, thermostatic controls on hot water, care call system, television points in bedrooms and fire precautions.

GROUND FLOOR

Entrance Hall
Service Users Information / Quiet Room
2 Offices
Lounge (3 separate seating areas)
Conservatory
Kitchen
Dining Room
2 Separate Toilets
Bathroom & Toilets
Bedrooms (6 single & 3 twin)
Laundry Room

FIRST FLOOR

Landing
Bathroom & Toilet
Separate Toilet
Bedrooms (8 single & 2 having en suite)

OUTSIDE

The home is set on a corner with delightful gardens, lawns, shrubs, and flower beds/borders. To the side/rear is a further patio area with further flower beds/borders.

LOCATION

The home is set on a corner plot in a quiet residential area within easy reach of the town centre and approximately 5 miles from the M1 motorway.

CONSERVATORY

PATIO